

## UNIVERGE BLUE® CONNECT DESKTOP APP

CONNECT Desktop Application makes collaboration easier than ever.



### ALL-IN-ONE

Place calls, send chats and texts, share files, start a video conference – all from a single application

### INFORMATIVE

See who is available for collaboration, busy, on a call, in a meeting, sharing their screen, or offline at a glance

### EFFICIENT

Quickly find and connect with available co-workers and customers to get more done

Our desktop app brings essential collaboration tools together, making teamwork easier than ever. See who is available, send and receive chats and text messages, place and receive calls, share screens, start video calls and share files – all from one application. Available as a downloadable application for PC or Mac®.

### COMMUNICATE YOUR WAY

Have the flexibility to use your desktop application to place and receive calls in two ways, either as a call controller for your associated desk phone or as a softphone from your PC or Mac®.

### ONE APPLICATION FOR COLLABORATION

One place to see the availability of coworkers, place calls, send team chats and text messages, launch a video conference and more.

### STAY CONNECTED ON-THE-GO

With the UNIVERGE BLUE® CONNECT desktop and mobile applications, you take your contacts, files and conversations with you – wherever you are.



# UNIVERGE BLUE® CONNECT DESKTOP APPLICATION



## FEATURES FOR IMPROVED COLLABORATION AND PRODUCTIVITY



### ENTERPRISE CALLING FEATURES

- › Place and receive calls through the application using your computer and associated microphone and speakers or as a controller for your desk phone
- › Place, park and transfer calls with just a click or two
- › Transfer active desk phone calls to your mobile phone – without disconnecting your call
- › On-screen indicator lets you know if your contact's phone is busy, before you call
- › See call history for the last 90 days, includes the contact name, date and time they called
- › Receptionist View setting enables a specialized view of the entire organization, including availability, extension info, and transfer options
- › View voicemail transcripts



### SCREEN SHARING AND VIDEO CONFERENCING

- › Launch an ad-hoc meeting with one-click
- › Invite attendees from within the chat conversation
- › Share your desktop, documents or applications
- › Share your camera for easy video conferencing
- › Drive more engagement during meetings with screen annotation



### TEAM CHAT AND MESSAGING

- › Send and receive chats with team members (individuals and groups)
- › Send and receive unlimited text messages from your business phone number
- › Pin favorite contacts to the top of your list
- › Chat/SMS messages are synchronized across mobile and desktop apps
- › View free/busy/screen sharing/away statuses of all your contacts
- › Access to full contact chat history at anytime
- › Manage company contacts, customer contacts, and personal contacts



### FILE COLLABORATION

- › View the most current version of files
- › Share files easily and securely
- › Maintain full control over files, users, devices, and sharing activities

Download the desktop application from <https://www.univerge.blue/apps/> and log in to UNIVERGE BLUE® CONNECT using your company email credentials.

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